

# Quality Policy



Together we deliver the standard for excellence

## Our commitment

We strive for excellence in our manufacturing operation and are committed to continuous improvement.

Our business strategy and objectives align with the company's vision and values. Management is accountable and responsible for monitoring risk and ensuring the business operates in accordance with our systems and relevant standards. Communication at all levels is open, honest and timely.

## Customers

Together we

- Design solutions that deliver value and perform reliably.
- Actively seek feedback to ensure we are meeting customer expectations and requirements.

## People

Together we

- Foster a strong sense of values and mutual respect within the company.
- Provide a safe workplace where people are competent and empowered to succeed in their role.

## Products and processes

Together we

- Deliver world class products and services by constantly identifying and assessing critical risks in our development and manufacturing processes.
- Actively manage key quality elements to deliver reliable products that comply with relevant standards.
- Use risk-based assessment to define our business processes and drive our programme of continuous improvement.

## Suppliers

Together we

- Work alongside our suppliers and key customers to ensure our Quality Management System is followed throughout the business.

## Environment

Together we

- Protect the environment by ensuring that our products and processes comply with relevant standards, regulations and directives.

Peter Morgan  
President

Date: 02/03/2020

Brent Archer  
Director

Date: 2/3/2020

Mandy Nottingham  
Global Manager People & Performance

Date: 2/3/2020

Margaret Parisi  
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